



Integration Update

August 27, 2019

Colleagues,

As I wrap up my first six weeks at Boca Raton Regional Hospital, I thought I should share some reflections on my initial impressions of Boca Regional and our transition to the Baptist Health South Florida system.

I feel so lucky to have joined a team with such high employee morale, but what I've been most impressed with is the overall positive attitude of the team towards being a part of the Baptist Health family. I am thrilled that everyone has been so willing to be part of the new hospital system – from your enthusiasm at midnight on Day 1 and more than 1200 of you attending one of the town hall meetings, to the warm welcome everyone has shown me.

The leadership team has really impressed me, especially with their ability to wear so many hats. Boca Regional's leaders have done a great job through the process and will continue to lead the team into our exciting future.

With my deep history at Baptist Health, I can already see that both organizations share a family environment, a strong reputation of programs and services, and a deep commitment to caring for patients. As community-based and community supported facilities, Boca Regional and the other entities within the Baptist Health system share so many similarities between our cultures.

I look forward to continuing to learn how Boca Regional operates and continuing to get to know the hospital, its employees, the medical staff, as well as the volunteers. I am excited to build on the solid foundation you have developed over the years with the Centers of Excellence and to extend their reach, and I can't wait to see the Master Facility Plan come to fruition.

In the coming weeks and months, you will see some changes to further integrate Boca Regional into the Baptist Health system. We will provide you with details on these changes as soon as we have them. As we transition to more of the Baptist Health processes and platforms, you will be even more connected to the rest of the Baptist Health family.

The transition teams have done a great job so far, and it is the positive attitudes of everyone at Boca Regional that have helped make this transition a smooth process. Thank you for all you have done and your patience. I am confident that if we continue to embrace the transition, maintain our positive

outlook and stay flexible, Boca Regional will be even more successful as part of the Baptist Health family.

Sincerely,

Lincoln Mendez
President and CEO

If you have any additional questions about the integration, please reach out to your leader or call our dedicated HR Hotline at 561-955-2266.

